

## What's Included:

- 1 4000 LTE VoLTE Gateway
- 1 12V DC power adapter
- 1 SIM card ready to activate
- 1 1,200 mA Lithium-ion battery
- 1 6-Meter, high gain antenna
- 1 Phone cord
- 1 RGSM CTM, call termination module

## Cautionary Notes:

**Use in hospitals or medical facilities:** Be sure to follow any regulations or rules. Switch the device off near medical equipment.

**Aircraft:** It is illegal to use this device on aircraft.

**Fueling stations:** Do not use this device at a refueling point. Do not use near fuel or chemicals.

**Children:** Keep out of reach of children

**Antenna:** Keep the antenna 1-meter away from other electronic equipment. Do not pair the antenna cable with the phone line as it will cause interference.

## BEFORE INSTALLATION:

**The SIM card has been preinstalled and will need to be registered by your dealer.**

**\*Incomplete or incorrect information submitted will result in registration NOT being completed.**

**\*\*Special Note: Your device is active and ready for testing. Installation of the device without registration will result in your device being disconnected.**

## TO REGISTER YOUR DEVICE

VISIT: <https://safetyfirstwireless.com/activation>

YOU WILL NEED:

- SIM/ICCID card number
- Purchaser's name
- Installation address
- Device IMEI number

\*Incomplete or incorrect information submitted will result in registration NOT being completed.



**Installation and Use:** *We strongly recommend starting up your device and testing prior to installation*

**Step 1:** Charge the battery for 24-hours before use.

**Step 2:** Connect the antenna to the SMA Port.

**Step 3:** Turn the power switch to on. It could take up to 2-3 Minutes for the gateway to connect to the network.

**Step 4:** Locate an area in the facility that has good LTE signal coverage, **2+ Bars** are required. The device can be run on battery to assist in this process. The ideal location is in the telephone equipment room or near the D-Marc. Remoting the gateway or antenna may be necessary to achieve a good signal.

**Step 5:** Mount the enclosure cabinet. Use the electrical knock outs on the cabinet that work best for your situation to route the power cord, phone line and antenna cable. Each cable must enter through its own knockout to prevent noise/ interference on the device and phone line.

**Step 6:** Locate and identify the phone line used for the elevator or emergency phone. Once identified it can be spliced onto the phone cord provided or you can crimp an RJ11 plug onto the line.

**Step 7:** Plug the Call Termination Module (CTM) into the RJ11 Emergency Phone port on the gateway. You can check for dial tone on the other side of the CTM with an analog or lineman's test set.

**Step 8:** The phone line you identified will plug into the other side of the CTM.

**Step 9:** Test the emergency phone by making a call. Tell the answering party that you are only testing and ask how the call quality is on their end. Also, verify that the emergency phone is disconnecting and terminating the call properly.

## Programming: Force Dial Function

**Begin all programming operations by plugging a standard phone into the POTS1 port:**

Dial \*\*\*28167031#

You'll hear two confirmation beeps.  
Hang up.

**To enter a forced dial number:**

Dial \*#95#PHONE NUMBER#

You'll hear two confirmation beeps.  
Hang up.

To test: Pick up the phone and dial 4 numbers (4,4,4,4). The device should take over and dial to the number programmed.

**To clear out a forced dial number:**

Dial \*#95#00#